

**Glamour Too Beauty Supply Requirements Specifications**

**Version 1.0**

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# Project Overview

## Purpose and Scope of this Specification

The main purpose of Glamour Too Skin Care system would be creating a system that will help the business to grow more in the market. This system will offer to the clients the opportunity to get a healthy skin and to the owner of the shop a successful business. The clients can choose to get a personal recipe to help with their skin concerns but also at the same time from the business perspective find the products that are more desirable. The owner of the shop will have detailed statistics regarding products, customers, and profits. Currently, the owner does not have a system that will calculate the number of products that have been sold and their current stock which consequentially leads to different mistakes.

This website would be very helpful to the customers since they can discover any allergies that they might not have been aware of, and find the products that will guarantee them a non-allergic reaction.

## Product/Service Description

Skin Care Software System is a software that helps the customers find the best face products depending on their concerns that might have. This software offers a full face guide to healthy skin. The client answering a few questions will get: -their recommended products (even if they have an allergic ingredient) -reviews from other customers -the place where he can find the products.

If a client login into the software, they will get the opportunity for their progress to be tracked. The user will have their personal diary where they can upload their pictures day to day, so they can see the changes better and help other customers with their reviews.

Reviews are another part of this software. Here the user will see: -reviews about one specified product -reviews about a type of allergy and how others have dealt with it -Photos

The user will have the opportunity to send a direct message to the page regarding a specific concern, or symptoms or even send feedback. In this way, the owner of the program has the opportunity to choose the more efficient products

Meanwhile, the owner will get statistics gathered from the clients. The most wanted products, profits, their stock, and allergy reaction from specific products are some of the information that will help the business to expand more and be more successful.

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# Requirements

## Functional Requirements

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Req#** | **Requirement** | **Comments** | **Priority** | **Date** | **SME Reviewed/Approved** |
| FR\_1 | The system is implemented as a web application used by three functional user modules: users interested in a skincare routine, store employees, and administrators. | This will be the main platform of operation for all users. | High | 23/04/2022 |  |
| FR\_2 | The administrator account must have all the privileges of the system. He will be able to generate real-time details on the customers and statistics provided by the data available on the system. | The admin account has full access to all functionalities and can access them at any time. | High | 23/04/2022 |  |
| FR\_3 | The system must provide the administrator the store employee, with the right to register new customers. | This will help to add customers manually if they struggle to register on their own. | Medium | 23/04/2022 |  |
| FR\_4 | The system must provide the customer with the option to write reviews on the website. | This will help other users to get more information regarding a product. | High | 23/04/2022 |  |
| FR\_5 | The system must provide the customer the option to enter his personal details including any allergies that they might have. | This will help the users to choose products that they aren’t allergic to. | High | 23/04/2022 |  |
| FR\_6 | The customer can register into the system with emails or their phone number. | This will help customers that don’t have an email the opportunity to register. | Medium | 23/04/2022 |  |
| FR\_7 | The administrator, the store employee, and the customer can log in to the system with a username and a password. | This will make easier the process of logging in. | Medium | 23/04/2022 |  |
| FR\_8 | The administrator can register new store employees by providing important information such as Name Surname, Date of Birth, etc. | Admin can register manually an employee. | High | 23/04/2022 |  |
| FR\_9 | The administrator has the right to delete the employee account. | Admin can delete manually an employee. | High | 23/04/2022 |  |
| FR\_10 | The administrator has the right to delete the customer account. | Admin can delete manually a customer account. | High | 23/04/2022 |  |
| FR\_11 | The administrator can view private reviews regarding products. | Admin can see private reviews that the customer has written. | High | 23/04/2022 |  |
| FR\_12 | The administrator can view the stock of products. | This will help the admin to get the needed products for their business. | High | 23/04/2022 |  |
| FR\_13 | The administrator can generate statistics on a certain product. | This will help the admin to make better decisions in the future regarding the product. | High | 23/04/2022 |  |
| FR\_14 | The administrator can generate statistics on the most wanted products. | This will help the admin to make decisions regarding that product. | High | 23/04/2022 |  |
| FR\_15 | The administrator can generate statistics on the number of client registrations on a weekly/monthly/yearly basis. | This will help the admin to see the progress of the business. | Medium | 23/04/2022 |  |
| FR\_16 | The administrator can generate statistics on the most common allergies the customers have. | This will be helpful so the admin can choose different products in the future. | High | 23/04/2022 |  |
| FR\_17 | The administrator reports will have the option to export the data via an Excel file into the personal computer/ | Will help the admin account to access the data of the system at any time, even when offline. | Low | 23/04/2022 |  |
| FR\_18 | The administrator can change only his own password in the Settings tab. | Admin will have the option to change their password. | High | 23/04/2022 |  |
| FR\_19 | The administrator can send and receive a personal message to every user of the system. | This will help in the relationship between the client – and consultant. | High | 23/04/2022 |  |
| FR\_20 | The administrator can generate statistics on the daily/weekly/monthly profits. | This will help the admin to see their profits. | High | 23/04/2022 |  |
| FR\_21 | The administrator has the right to see only the employee’s personal details. | This will help the admin when business law is involved. | High | 23/04/2022 |  |
| FR\_22 | The administrator can see the description and the ingredients for every product that is registered. | This will help the admin during conversations with the customers to recommend products that are for their skin concerns. | High | 23/04/2022 |  |
| FR\_23 | The administrator can receive a notification when a product is near out of the stock. | This will help the admin to decide if he/she wants to restock a product or not. | High | 23/04/2022 |  |
| FR\_24 | The employee can view his/her own profile and make necessary edits and/or updates on the personal information he/she provides for the system | The employee is responsible for updating his/her own profile information with correct data. | Medium | 23/04/2022 |  |
| FR\_25 | The employee can send and receive personal messages to the other employee or the customer. | This will help in the relationship between the client – and consultant or employee -employee. | Medium | 23/04/2022 |  |
| FR\_26 | The employee can see product descriptions and/or ingredients. | This will help the employee to give recommendations. | High | 23/04/2022 |  |
| FR\_27 | The employee can see customer reviews for a product. | This will help the employee to give proper recommendations. | High | 23/04/2022 |  |
| FR\_28 | The employee can change only his password in the Settings section. | Employees will have the option to change their passwords. | High | 23/04/2022 |  |
| FR\_29 | The employee can see product stock. | This will help the employees to know more about the products that are in the store. | Medium | 23/04/2022 |  |
| FR\_30 | The employee can see allergic symptoms a product cause. | This will help the employee to help other customers with the same symptoms. | High | 23/04/2022 |  |
| FR\_31 | The employee can deactivate his/her account. | If for any reason employee is not working at the business, he/she should delete his account. | High | 23/04/2022 |  |
| FR\_32 | The employee can view the upcoming products. | This will help the employee to be more informed regarding the products. | Medium | 23/04/2022 |  |
| FR\_33 | The employee can receive notifications when the product stock is low. | Employees will be informed regarding a specified product. | Medium | 23/04/2022 |  |
| FR\_34 | The employee can export statistics to an excel form. | This feature will help the employee account to access the permitted data at any time, even offline. | Low | 23/04/2022 |  |
| FR\_35 | The employee can see the most wanted product regarding a skincare concern. | This will be important to create a deeper understanding of the products and the benefits of their use. | High | 23/04/2022 |  |
| FR\_36 | The customer can view his/her profile and make necessary edits and/or updates on the personal information he/she provides for the system. | The customer is responsible for updating his/her own profile information with correct data. | Medium | 23/04/2022 |  |
| FR\_37 | The customer can take a quiz to find out the most compatible products regarding their concerns. | This will help the customer to get the right products regarding their skin concerns. | High | 23/04/2022 |  |
| FR\_38 | The customer can download their recipe or save it on their personal account. | This extra feature will help the customer account to have the recipe at any time, even when offline. | Low | 23/04/2022 |  |
| FR\_39 | The customer can upload daily/ weekly/ monthly updates after using the products | Customer can see their progress and decide if they want to continue using a specific product or not. | Low | 23/04/2022 |  |
| FR\_40 | The customer can send and receive messages to the employee or the automatic system. | This will help the customers with a problem they might have. | High | 23/04/2022 |  |
| FR\_41 | The customer can write a public or private review regarding a product. | Customers decide if they want that their review to be seen by everyone or just employee/admin. | Medium | 23/04/2022 |  |
| FR\_42 | The customer can change only his own password. | The customer has the right to change his password. | Medium | 23/04/2022 |  |
| FR\_43 | The customer can receive notifications when a product he wants has arrived. | If in any case, they want a product that is out of stock, when the product has arrived, they will get a notification. | Medium | 23/04/2022 |  |
| FR\_44 | The customer can see some of the most common allergies in products. | This will help the customer to see if a product that he/she is interested in has an ingredient that can cause an allergic reaction. | Medium | 23/04/2022 |  |
| FR\_45 | The customer can deactivate their account anytime. | If the customer doesn’t want to use the website anymore they can deactivate their account. | Medium | 23/04/2022 |  |

# Non – Functional Requirements

## Product Requirements

### Usability Requirements

#### Efficiency

* The website would be very efficient, meaning that the user will get what their want quickly and with few or no user errors.
* Every element on the website would be understandable and clearly labeled.

#### Effectiveness

* The website would be effective, meaning that it will be simple, and easy to learn and understand.
* Every option that is on the website will be explained in a manual to eliminate ambiguities.
* Every error message would be clear and understandable for each user.
* The language of use would be simple.

#### Error Tolerance

* The website would have a low error rate, meaning that the user can easily recover from an error.
* The website will have the option “redo” so the users can have the opportunity to reset what they might have done.
* Every option would be clear and distinct.

#### Memorability

* The website would be memorable, meaning that the user will not have difficulties using it after returning after a period of time.
* Every icon will be labelled which means the user will not be confused.